

Agenda



HYNDBURN

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Communities and Wellbeing Overview and Scrutiny Committee

Wednesday, 25 November 2020 at 10.00 am,
QE Room, Scaitcliffe House, Ormerod Street, Accrington

<https://www.youtube.com/watch?v=r3xYPBkzvrM>

Membership

Chair: Councillor Glen Harrison (in the Chair)

Councillors Bernadette Parkinson, Judith Addison, June Harrison, Patrick McGinley and Kate Walsh

Cooptees: Bernard Dawson and Doug Hayes

AGENDA

1. **Apologies for Absence and Substitutions**
2. **Declarations of Interest and Dispensations**
3. **Minutes of Last Meeting held on 30th October 2019 (Pages 3 - 8)**

To submit the Minutes of the Communities and Wellbeing Overview & Scrutiny Committee held on 30th October 2019 for approval as a correct record.

Recommended - That the Minutes of the meeting held on 30th October 2019 be approved as correct records.



Telephone Enquiries: Senior Democratic Services Officer
Email: susan.gardner@hyndburnbc.gov.uk
Published on Wednesday, 18 November 2020

4. Overview and Scrutiny Work Programme for 2020 - 2021 *(Pages 9 - 16)*

For the Committee to give consideration to and comment on the draft work programme for Overview and Scrutiny for 2020/21.

Recommended - **That the work programme, as contained in the Appendix, be noted.**

5. Defibrillators in Hyndburn *(Pages 17 - 22)*

To provide the Committee with background information relating to problems associated with publically accessible AED (defibrillators) in Hyndburn.

Recommended - **That the Committee considers the information in the report alongside any provided by the NWS and makes a recommendation accordingly.**

6. Hyndburn Hub Step-Up Presentation *(Pages 23 - 32)*

Presentation on Hyndburn Hub Step-Up to be given by Lyndsey Simms, Chief Executive of Hyndburn Leisure Trust.

Recommended - **To note the presentation.**

COMMUNITIES AND WELLBEING OVERVIEW AND SCRUTINY COMMITTEE

Wednesday, 30th October, 2019

Present: Councillor Glen Harrison (in the Chair),
Councillors Tony Dobson, Stewart Eaves, Patrick McGinley, Dave Parkins
and Kate Walsh

Co-optee Bernard Dawson

Apologies: Bernadette Parkinson, Judith Addison, June Harrison and Doug Hayes

147 Apologies for Absence and Substitutions

Apologies for absence were submitted on behalf of Councillor Judith Addison, Councillor June Harrison, Councillor Bernadette Parkinson and Doug Hayes.

148 Declarations of Interest and Dispensations

Councillor Tony Dobson and County Councillor Bernard Dawson both declared personal interests in Abbeyfield Society with it being in their wards as Hyndburn Councillor and Lancashire County Council Councillor, for openness and transparency.

149 Minutes of Last Meeting

The Minutes of the meeting of the Communities and Wellbeing Overview and Scrutiny Committee held on Wednesday 4th September 2019 were submitted for approval as a correct record.

Resolved - That the Minutes be received and approved as a correct record.

150 Healthy Place Healthy Future

Beth Wolfenden, Public Health Development Manager attended from Blackburn with Darwen Borough Council and gave a presentation on Healthy Place Healthy Future Trailblazer project.

Earlier this year Pennine Lancashire had successfully been identified as one of the five national Trailblazer areas to tackle childhood obesity, as part Local Government Association's Childhood Obesity Trailblazer Programme.

The Childhood Obesity Trailblazer Programme seeks innovative action to tackle childhood obesity at a local level. The programme is funded by the Department of Health and Social Care and managed by the Local Government Association. The programme commenced in June 2019 with five sites selected to lead projects to implement their plans. In Hyndburn, Oswaldtwistle had been chosen to be the initial test area to tackle childhood obesity and this will commence soon. Over three years, Trailblazer authorities will develop, deliver, review and expand their plans. Each Trailblazer authority will receive £100,000 worth of funding and project support each year to progress their project. This will include government expert support, subject matter expertise, support from the Delivery Support Partner, FutureGov. Some support will also be provided to trailblazer authorities to develop their local evaluation plans in the early stages of the three year programme.

The approach will be to engage and work with Schools, the Community, Café's, Hot Food Takeaways, Council staff and most importantly gaining support from Elected Members. Elected Members could play a key role in championing and promoting the importance of healthy weight in children at a local level, in effect giving high level visibility and leadership to the issue.

The Pennine Lancashire Childhood Obesity Trailblazer Programme, now known as Healthy Place, Healthy Future (HPHF) embraces four key levers for change:

- Engage with system leaders and policy heads to drive system change
- Develop a consistent planning approach across Pennine Lancashire
- Support businesses to provide this change.
- Understand how local communities can be supported to create a social movement to demand healthier food

The Chair commented to engage Lancashire County Council Education department about the Schools and School Governors being involved in the programme.

Councillor Walsh commented her delight of the programme, she would like to see engagement with communities, in particular Breast Feeding support groups and Healthy cooking classes for people to attend to encourage children to eat healthier.

Another key area to assist on this programme is the Planning system where local authorities could take action. It is important that planning applications had consideration to ensure facilities and infrastructures existed to give everyone the opportunity to live in a healthy weight environment.

The Chair would like to see some work explored with the Planning department to impose restrictions and exclusion zones on areas that have oversubscribed fast food takeaways.

The Committee acknowledged it would be a challenge to engage fast food businesses to sell healthier options but agreed with the programme.

The Chair thanked Beth Wolfenden for her attendance and the presentation delivered.

Resolved – (1) That Members from the Overview and Scrutiny Committee to be involved in the Childhood Obesity Trailblazer Programme; and

(2) That Beth Wolfendale sends details of the Member training event in November to the Overview and Scrutiny Officer.

151 Review of Town Centre Events 2018-2019

Councillor Paul Cox (Deputy Leader and Environmental Services Portfolio Holder) and Steve Riley, Executive Director (Environment) submitted a report on the Review of Town Centres Events to provide an update to the Communities and Wellbeing Overview and Scrutiny Committee around the twelve-month event programme following the Town square refurbishment.

Members had submitted questions, in advance, to the officers concerned in respect of the following:

- In relation to attendance figures at events, how accurate are the statistics and how are these non-ticketed events calculated in terms of numbers.
- Are various vendors at events requested to keep prices down or set them to a minimum cost so families are not put off attending.
- For a food element of an event, could a local business at the top of Warner Street for example, be offered a discounted rate to bring their goods into the town square.
- British Cycling can visit a town and produce a health and safety risk assessment of a cycling route which would be signed off and insurance by them. Have they been approached to investigate this offer.
- Feedback suggests event insurance is a problem for community and charity groups, could a blanket insurance cover be used for all town centre events.
- Funding wise, £80,000 has been spent to date leaving only £110,000 for the next two years. Will there be a shortfall or is the aim to make future events self-funding.
- Have alternatives such as bus adverts been researched into the advertising of events apart from using social media.
- Have radio advertisements been purchased in the past and does the Council Press Officer link into the promotional side of events.

- Could a quarterly events poster be produced for all Hyndburn town centre shops and supermarkets (4 times a year) to promote what events are taking place in the next 3 months. Shopkeepers could be briefed on the details so they can talk to customers about it.
- Could a quarterly event leaflet be produced for all schools in the Borough.
- Scott Dawson Advertising have been used in the past for events, does feedback suggest their events are successful and provide real value for money compared with other organisations.
- What are the financial figures on sponsorships of events.
- Could the 'My Hyndburn' site be used as a marketing tool.
- How does the payment plan work, such as the final payment after an event, if it was cancelled.

Councillor Paul Cox, provided responses to the above advanced questions.

Members of the Committee referred to the following issues and requested more information on certain aspects of the Town Centre including insurance cover for voluntary groups when holding events in the Town Centre and what the event request form covers regarding terms and conditions and security.

In addition, Councillor Patrick McGinley expressed concerns regarding the following issues:

- Other townships were not receiving a share of the funding.
- More transparency was required about sponsorship monies received.
- Did the funding include the cost of security to events.
- Promotion of the Town Centre events should be extended beyond Accrington.

Resolved – (1) That Steve Riley, Executive Director (Environment) will look at how many residents have registered with my.hyndburn app and report back to the Overview and Scrutiny Officer;

(2) That Councillor Paul Cox, Deputy Leader and Environment Services Portfolio Holder to return to this committee with an update on Town Centre events in 12 months.

152 The Abbeyfield Society

The chair referred to the two letters enclosed in the agenda from The Abbeyfield Society concerning its proposed closure of Oak Hill Mansion.

A number of advanced questions had been submitted to the Chief Executive from the Committee and the Committee will await a response.

Catherine Hooper and John Thompson attended the meeting on behalf of the Hyndburn Volunteer Committee of the Oakhill Mansion and the Chair invited them to discuss their thoughts and concerns around the proposed closure.

The Committee had a discussion on the information Catherine had shared and how they could support.

The Chair thanked them both for attending the meeting.

- Resolved - (1) That the additional questions be forwarded to the Chief Executive for a response; and**
- (2) That a meeting be arranged between the Chief Executive and Catherine Hooper and John Thompson.**

Signed:.....

Date:

Chair of the meeting
At which the minutes were confirmed

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Agenda Item 4.

REPORT TO:	Communities and Wellbeing Overview and Scrutiny Committee; Resources Overview and Scrutiny Committee		
DATE:	25 th November 2020; 26 th November 2020		
REPORT OF:	Cllr Paddy Short, Chair of the Resources Overview and Scrutiny Committee and Cllr Glen Harrison, Chair of the Resources Overview and Scrutiny Committee		
REPORT AUTHOR:	Overview and Scrutiny Officer		
TITLE OF REPORT:	Overview and Scrutiny Work Programmes		
EXEMPT REPORT (Local Government Act 1972, Schedule 12A)	No	Not applicable	
KEY DECISION:	No	If yes, date of publication:	

1. **Purpose of Report**

- 1.1 This report requests Cabinet to give consideration to and comment on the draft work programmes for Overview and Scrutiny for 2020/21.

2. **Recommendations**

- 2.1 That Cabinet notes the work programmes for the Overview and Scrutiny Committees contained in the Appendix to this report and provides comments accordingly.

3. **Reasons for Recommendations and Background**

- 3.1 At the beginning of each municipal year, the Council's Overview and Scrutiny Committees each agree a work programme for the year.
- 3.2 The process for agreeing the work programme is set out in Overview and Scrutiny procedure rule C6(a) as follows;

"A draft work programme will be submitted for comment to the first appropriate meeting of the Cabinet at the beginning of each new Municipal Year and the draft work programme for each overview and scrutiny committee will then be submitted to the next following meeting of that committee (together with any comments or recommendations from the Cabinet) for approval".

- 3.3 Due to COVID-19 related restrictions and the absence of meetings for a prolonged period, it has not been possible to comply with the requirements of the Constitution. Therefore the draft work programme was agreed via email exchange between Chairs and Vice Chairs of Scrutiny, Cabinet Members and Corporate Management Team.
- 3.4 A draft work programme for each of the Committees is submitted for comment. This will be sent in draft to Cabinet, then to both Scrutiny Committees along with any comments from Cabinet. The Scrutiny Committees will then approve a full programme which will be submitted to the next meeting of Cabinet. Due to the timings of meetings this year it is proposed that the Overview and Scrutiny Officer will circulate any comments from Cabinet to Committee members, with a final programme being approved at the November Scrutiny meetings.
- 3.5 The work programmes have been developed following consultation including:
- Multiple emails to all Councillors
 - Suggestions sought from all service managers
 - Emails to Cabinet members
- 3.6 Several items were suggested by Councillors. Due to the reduced Scrutiny programme this year relating to the COVID-19 outbreak, all requested items could not be fit into the Scrutiny programme. Therefore the Chairs, Vice Chairs and Scrutiny Officer prioritised the items included.

Scrutiny Topic	Reason for Suggestion	Accepted/R ejected (If rejected include reason why)	Notes	Suggested Committee to review (If approved)
COVID grants to Businesses	To review the grants distributed to local businesses – requested by Cllr Paddy Short	Yes	Report request to portfolio holder for Resources.	Resources
Implications of COVID on the Councils budget	To review the implications on council income and expenditure of COVID – requested by Councillor Paddy Short	Yes	Report request to Portfolio Holder for Resources	Resources
Hyndburn Leisure Financial Update	To review the performance of Hyndburn Leisure in line with Council Capital investment – previously agreed as a standing annual item	Yes	Report request to Portfolio Holder for Leisure and CEO Hyndburn Leisure	Resources
Budget	Statutory duty to review the budget for 2021/22	Yes	Report request to Portfolio Holder for Resources	Resources
AED (Defibrillator) stock in Hyndburn	The Council previously provided grants to several external organisations to purchase and install AEDs – requested by Councillor Glen Harrison	yes	There is an issue with the responsibility for checking and maintaining the current AED stock in Hyndburn. Invite to NWAS and HBC Facilities	Communities
Police and Crime Update	Statutory Item	Yes	Invite to Lancs Police	Communities
Green Review	To receive an update on any progress on recommendations	Yes	Invite to Green Review Lead	Resources

	submitted by the Green Review Scrutiny Panel			
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- 3.7 Discussions with the chairs and vice chairs also took place, and items for the work programme were discussed and selected in accordance with the Criteria for Selecting Work Programme Items (Appendix 2).
- 3.8 In addition, Cabinet members were invited to a work programme meeting with the chairs and vice chairs of both committees to put forward potential items.
- 3.9 We have sought to provisionally allocate items to specific meetings. These may be subject to change during the year, particularly where they involve the attendance of external and partner organisations.
- 3.10 As in previous years, additional items can be added to the work programmes as the year progresses, although scope for this may be limited this year.

4. Alternative Options considered and Reasons for Rejection

4.1 **Not applicable to this report**

5. Consultations

5.1 All Councillors and Service Heads were given the opportunity to contribute to the Overview and Scrutiny Work Programme

6. **Implications**

Financial implications (including any future financial commitments for the Council)	None arising from this report
Legal and human rights implications	Not applicable
Assessment of risk	Not applicable
Equality and diversity implications <i>A Customer First Analysis should be completed in relation to policy decisions and should be attached as an appendix to the report.</i>	Not applicable

7. **Local Government (Access to Information) Act 1985:**
List of Background Papers

7.1 *None*

Overview and Scrutiny Work Programmes 2019/20

	Draft Resources Work Programme 2019/20
Meeting Date (All 3pm unless otherwise stated)	Work Topics
26 th November	<ul style="list-style-type: none"> - Confirmation of Work Programme - Local Business Grants - Council budget – COVID 19 Implications
11 th February	Budget Reports
17 th March	<ul style="list-style-type: none"> - Hyndburn Leisure Financial Update - Green Review Update

	Draft Communities and Wellbeing Work Programme 2019/20
Meeting date (All 10am unless otherwise stated)	Work Topics
25 th November	<ul style="list-style-type: none"> - Confirmation of Work Programme - AED (Defibrillator) Review
17 th March	<ul style="list-style-type: none"> - Police and Crime Report

Appendix 2

Criteria for selecting work programme items:

1. Is this topic a key priority for the Council? (e.g. as identified in the Sustainable Community Strategy and Corporate Strategy)
2. Is this topic important to the public? (e.g. are Members aware of public concern, has the issue been raised at Area Councils, has it been raised via public consultation?)
3. Is there evidence of poor performance or value for money concerns which Overview & Scrutiny should investigate? (e.g. from performance information, external and internal audit reports etc)
4. Does the Council spend a significant proportion of its budget on this issue?
5. Is this issue important to Members?
6. Is anyone else already looking at this issue? (i.e. is it really necessary for Overview & Scrutiny to spend time on this?)
7. Is this the right time to look at this issue? (e.g. is it about to change anyway?)
8. Will the time spent on this item be worthwhile? (e.g. can Overview & Scrutiny really make a contribution to this issue?)
9. Is there scope to involve the public, voluntary groups or other organisations in this topic?

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Agenda Item 5.

REPORT TO:	Communities and Wellbeing Overview and Scrutiny Committee		
DATE:	25 th November 2020		
REPORT AUTHOR:	Overview and Scrutiny Officer; Regeneration Manager		
TITLE OF REPORT:	Defibrillators in Hyndburn		
EXEMPT REPORT (Local Government Act 1972, Schedule 12A)	No	Not applicable	
KEY DECISION:	No	If yes, date of publication:	

1. Purpose of Report

- 1.1 To provide the Committee with background information relating to problems associated with publically accessible AED (defibrillators) in Hyndburn.

2. Recommendations

- 2.1 That the Committee considers the information in this report alongside that provided by NWAS and makes a recommendation accordingly.

3. Reasons for Recommendations and Background

- 3.1 In 2016, Huncoat and Central/Springhill Area Councils authorised capital expenditure on 9 Defibrillators which were installed at publically accessible sites across these areas. These were installed on a mixture of Council, private and third sector buildings in strategic places in line with guidance from NWAS. As part of the installation process, the Council, with support from NWAS, produced an agreement which laid out the responsibilities of each party (Council, NWAS and building owner) with regards to the ongoing maintenance of each AED. Building owners agreed to supply electricity to the cabinet and to carry out regular visual inspections to ensure the AED was functional, and report any issues to the NWAS.
- 3.2 Area Councils provided the initial capital funding but no budget was identified at the time for ongoing costs. The battery and pads must be replaced on each AED every 2 years or whenever an AED is used (around £100 each time). In addition, AEDs can go missing or be damaged (£1,000 per AED). Foreseeing the potential for ongoing costs and lack of suitable council department identified to take responsibility for the AEDs, Leaders Policy Development board decided that any future area council applications

for the installation of an AED must come from a third party, who would purchase, maintain and be responsible for the AED themselves.

3.3 There are now 20 publically accessible AEDs in the Borough which NWS have informed the Regeneration Manager that the Council should be responsible for as they have funded it in some way or are named as a responsible person. These can be split into 4 groups:

1. 3 x AEDs purchased by the Council for use on Council buildings (highlighted green)
2. 11 x AEDs purchased by the Council through the Area Council Grant Funding as requested by Councillors
3. 5 x AEDs purchased by third parties using a grant provided by Area Councils (highlighted pink)
4. 1 x AED funded by a Community Group but placed on a Council building (highlighted blue)

3.4 The list of the AEDs including location and ownership can be seen below

Location	Address	Number-CPAD
Griffin pub	Burnley Rd, Huncoat, Accrington BB5 6LD	
Whittaker's	322 Burnley Rd, Accrington BB5 6HG	
Mapleford Nursing Home	Bolton Ave, Accrington BB5 6HN	
Point control	Enterprise Ct, Huncoat Industrial Estate, Accrington BB5 6TS	
Railway pub	9 Station Rd, Huncoat, Accrington BB5 6NG	
Peel park	The Coppice, Avenue Parade Entrance BB5 2DQ	
Fryer ct	Friar Ct, Accrington BB5 1AJ	no number
Broadway	Town Hall, Broadway, Accrington BB5 1LA	
Market Hall	Market Way, BB5 1EJ	
Raza Jamia Masjid	39 Lower Antley St, Accrington BB5 0AB	
Al Hamza	161 Richmond Rd, Accrington BB5 0JB	
Sure start	The Beeches, 28-10 Rimmington Avenue, Accrington, BB5 0NP	
Scaitcliffe Community Centre	Hannah St, Accrington BB5 0QX	
Scaitcliffe	Scaitcliffe House, Ormerod Street, Accrington, BB5 0PF	
Woodnook	Woodnook Church, Royds St, Accrington BB5 2HU	
Baxenden	Baxenden Con Club, Manchester Road, BB5 2BE	No number
Haworth Art Gallery	Haworth Art Gallery, Hollins Lane, Accrington, Lancashire, BB5 2JS	
Sandy lane	84 Sandy Lane, Accrington BB5 2AN	
Arthur Wilson Centre	Pickup Street, Clayton Le Moors, Accrington, Lancashire, BB5 5NR	
Peel Park Hotel / pub	Turkey Street, Accrington, BB5 6EW	No number

It should be noted that there are several other public AEDs in Hyndburn which the Council have had no involvement with. These have generally been purchased by and are maintained by charities or community groups.

- 3.5 At the current time, there is no single Council department with overall responsibility for the AEDs which is causing several problems, as outlined below:

AEDs purchased by the Council for use on Council buildings

These AEDs are maintained by the Health and Safety Officer and are regularly monitored. There is an existing budget for any repairs, maintenance or replacement pads.

One of the 3 units is missing and needs replacing. There is also an additional unit at Willows Lane but this is not registered as a public AED as it is stored inside the offices where there is no public access.

AEDs purchased by the Council through Area Grant Funding as requested by Councillors

No Council department has responsibility for these AEDs. When purchased originally several Councillors agreed to take responsibility for the monitoring of the defibs, supported by the building owners at the defib locations. Building owners signed a Memorandum of Understanding agreeing to regular visual maintenance checks and reporting of any issues. Historically, any problems went back to the Area Councils department and any costs for maintenance and repair came from additional area grant applications. However, several issues have no arose:

- The Area Council no longer operates and there is no remaining budget
- Several buildings are now closed or have transferred ownership and revised agreements have not been arranged
- Faults are not being reported to NWAS, meaning it is unlikely that building owners are carrying out visual checks on the AEDs as agreed on a weekly basis
- Of the 11 area council purchased AEDs, 6 are currently unusable for various reasons
- There is no Council budget for any repairs, maintenance or replacements

AEDS purchased by third parties using a grant provided by Area Councils

Although purchased using area council funds, these AEDs are not owned by the Council but instead various community groups or charitable organisations. Several issues have arisen with these:

- It appears as though the majority of these AEDs are not being maintained by the current owners as most are currently offline. NWAS records have these defibs listed as owned by the Council, as they purchased them by issuing a grant (However this is not correct, these defibs are owned by the organisations who received the grant)
- The Area Council grants provided to third parties were one off grants for the purchase and installation of AEDs. There are no further grants available for continued maintenance and replacement.

- As the Council does not own these assets, we cannot be responsible for maintaining/replacing them
- Of the 5 AEDs purchased with a grant, 3 are currently unusable for various reasons

AED funded by a Community Group but placed on a Council building

This is currently situated within Haworth Park and HBC check it is available for use, however this was funded by a charity and as such required it to be accessible at all times so it is in an unlocked box in the park. There is no budget for replacing the pads or the item should it go missing.

3.6 The defibrillators cost around £1,000 each, to install one on a site is around £2,000 in total to include the safe and the electrical installations required. The defibrillators are then registered with the Ambulance Service for the general public to make use of in an emergency situation. Without someone taking the overall responsibility for checking them on a weekly basis, and then tracking down any defibs that may have been deployed and replacing any pads that are required, they can become a liability as the Ambulance service could be sending a member of the public to a box with no defib in it, or with out of date equipment in it. Weekly checks need to be made on the defibs because recently it took 5 weeks to locate the defib from Broadway after it was deployed to a town centre emergency. The longer it is before the Ambulance Service are contacted following a 999 call the less chance we have of being able to track down where the defib is and this would mean having to replace the full unit, as happened at Woodnook Church. This was previously given as a grant to the organisation who managed it but then the unit could not be tracked down and was replaced with Area Council funding earlier this year.

3.7 The Committee are asked to give careful consideration to the ongoing issues and the options provided and make an appropriate recommendation.

4. Alternative Options considered and Reasons for Rejection

4.1 **Not applicable to this report**

5. Consultations

5.1 Not applicable to this report

6. Implications

<p>Financial implications (including any future financial commitments for the Council)</p>	<p>Financial implications will vary dependant on which option the Committee chooses to recommend. If the responsibility falls to the Regeneration Team the Facilities Maintenance Officer would take over the role of checking the equipment and this would mean he is able to carry out less repairs which will mean an increase in the costs of general repair and maintenance as contractors will need to be brought in to carry out the repairs at a higher cost than being done in house.</p>
<p>Legal and human rights implications</p>	<p>Possible legal issues with third party owned defibs. The NWAS would need to liaise with the owners of that equipment directly as opposed to via the Council as they are currently, because the owners have the responsibility of maintaining the equipment, not the Council.</p>
<p>Assessment of risk</p>	<p>Not applicable</p>
<p>Equality and diversity implications <i>A Customer First Analysis should be completed in relation to policy decisions and should be attached as an appendix to the report.</i></p>	<p>Not applicable</p>

**7. Local Government (Access to Information) Act 1985:
List of Background Papers**

7.1 *None*



HYNDBURN HUB STEP-UP & FOOD SOLUTIONS REPORT

11th November 2020

Agenda Item 6.

HYNDBURN HUB

- The Hub was set up to provide essential support to residents during the COVID-19 pandemic. The Hub is led by Hyndburn Council and is one of a network of Lancashire Community Hubs who form part of the Lancashire Resilience Forum.
- During the lockdown period, the Hub provided support to thousands of local residents and worked alongside the Central Government Shielding programme.
- Hyndburn's reaction to the Covid-19 crisis has led to the building of respectful new relationships between key organisations, under the umbrella brand of the 'Hyndburn Hub'. Bureaucracy and barriers have been removed, enabling us to focus on outcomes for people.
- Over 40 different organisations and voluntary groups have come together, demonstrating positivity and a true community cohesion at an extremely difficult time. Our partnership is made up of a wide range of locally rooted, forward-thinking organisations who represent thousands of people living and working in the area.
- The Hub has quickly become a well-known, trusted brand and has also provided a vehicle for third sector and statutory organisations from across the area to come together. The Hub is proud of its ability to be responsive to meet local need and will continue to evolve as required.

HUB SUPPORT PROVIDED DURING THE FIRST PERIOD OF SHIELDING & THE PAUSED PHASE

Phase	Contacts	Emergency Food	Food bank*	Shop & Drop	Medicine	Online Shopping
Shielding Phase 1 (18 weeks)	2985	484	843	1046	139	0
Pause Phase 1 (13 weeks)	1007	0	391	345	19	6
Total	3,992	484	1,234	1,391	158	6

A large proportion of our residents go direct to individual food banks, as appose to coming through the Hub, therefore these numbers are not representative of the overall food bank demand across the borough

STANDING UP SHIELDING SUPPORT

The Hub was requested to ensure that support was in place for CEV's from Thursday 5th November

Actions completed/being progressed this week

We have downloaded and analysed our CEV list. We have 3,230 people in Hyndburn who will be advised to Shield from Thursday 5th November. Of these people 521 received food from Bidfood during Phase 1 and 177 people have been added to the list since 1st August. These 698 people have been identified as our Priority 1 group and will be contacted this week.

We have redeployed 3 people from HL as Hub Agents, working 25 hours per week each. The Hub agents started with the team on Monday 2nd November and will play a key role in carrying out outbound calls to CEV's (starting with the Priority 1 group) and accepting inbound calls/requests through the contact centre

Our Council website clearly signposts the Hyndburn Hub contact number and email that CEVs should use if they need support and we have relocated the Hub information to the top of the landing page to ensure that it is even easier to spot

The Volunteer Hub are delivering a recruitment campaign to increase Volunteer capacity. At present we have 177 registered Volunteers, but only a small proportion are actively supporting the Hub

Local community providers are providing up-to-date service offer information with the Council, so that this information can be collated and displayed on the Council website

THE LOCAL PICTURE

- Hyndburn is the 9th (out of 317) most deprived local authority area for Health on the 2019 Indices of Deprivation rank
- Over 8300 children live in poverty in Hyndburn (40.7% - report produced by Loughborough University). At a local authority level this ranks Hyndburn 20th highest area across the country (after housing costs)
- The COVID crisis has highlighted what it means to grow up in a low-income family, with many families now finding it hard to meet basic needs and the use of food banks rising
- Large number of adults have been/are still on Furlough
- The number of people who are out of work and claiming Universal Credit has more than doubled over the past 12 months (from 3.8% in September 2019 to 8.1% in September 2020)

FOOD SOLUTIONS NETWORK

- Our food bank providers demonstrated an interest to work together more closely and efficiently to achieve better results for their clients and for the Borough. Pre Covid-19, individual foodbank providers operated as separate entities to a large extent and awareness of how others worked was relatively low
- The Covid-19 pandemic has necessitated and enabled closer working between local food banks and a food solutions network has been established under the Hyndburn Hub umbrella
- To build on the relationships and joint working methods that have been formed or strengthened during this period we established a Food Solutions Network in July to increase the resilience of members and to enhance our joint offer to residents
- The network wishes to adopt a more coordinated approach to food distribution to ensure that those using our services receive a swift and efficient service and that each member of the group is fully aware of the additional services offered by each member organisation.

EMERGENCY ASSISTANCE GRANT

- The Emergency Assistance grant has been awarded and will be delivered through the Hub by Maundy Relief. The fund will help to increase resilience across our food solutions network and will also deliver an emergency assistance fund for other non-food related emergency supplies
- A temporary Network Coordinator (12 month post) will be appointed later this month and will work on behalf of members of the network to build on the excellent work that is already taking place to ensure that our residents can access support when required in a dignified way
- The fund will deliver the following interventions:
 - Establish & coordinate a Food Bank Network
 - Increase Food Bank capacity
 - Establish and embed a process for residents to apply for essential food & supplies
 - Improve pathways for residents to gain support & advice
 - Implement a voucher scheme for essential goods, supermarkets and charity shops
- A Project Christmas group is also being established to coordinate charitable giving to families and people who have been affected economically due to the pandemic
- The work of the Food Solutions Network will be promoted via a series of campaigns, linked to the Hub

PROJECT OUTCOMES

- This project will provide:
 - local residents with a single point of access for food resources that will enable an immediate response for 5 days per week
 - an opportunity to address underlying causes and issues leading to essential aid needs, through providing our residents with improved pathways and access to services, such as welfare benefit advice
 - residents with improved access to other food resources, such as lunch and breakfast clubs, within the Borough
 - foodbanks with improved pathways for requesting and sharing resources in response to fluctuation in need
- opportunities for good practice to be more easily shared and regular meetings will be held to maintain the strength of the group and to discuss areas of concern or opportunity
- a reduction in duplication of services and any potential abuse of the system will be identified and resolved more effectively
- joint data collection. Allowing the Network to demonstrate impact and outcomes to inform future funding bids and to identify trends and areas of increased need at the earliest opportunity
- a stronger collective voice to inform policy debate around the underlying issues of food poverty



HYNDBURN HUB STEP-UP & FOOD SOLUTIONS REPORT

11th November 2020

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