Community and Wellbeing Overview and Scrutiny Committee

Wednesday, 20 December 2017 at 11.00 am, Scaitcliffe House, Ormerod Street, Accrington

Membership

Chair: Councillor Glen Harrison (in the Chair)

Councillors Bernadette Parkinson, Mohammad Ayub, Loraine Cox, Abdul Khan and Kath Pratt

Cooptees: Dave Parkins

AGENDA

1. Apologies for Absence and Substitutions

2. Declarations of Interest and Dispensations

3. Minutes of Last Meeting Held on 25th October 2017 (Pages 3 - 6)

To submit the Minutes of the Communities and Wellbeing Overview and Scrutiny Committee held on 25th October 2017 for approval as a correct record.

4. Care Navigation Pilot

To receive a presentation on the 'Care Navigation Pilot' from East Lancashire Clinical Commissioning Group.
5. **Transforming Care Update** *(Pages 7 - 16)*

To receive a presentation by NHS England on Transforming Care.
Present: Councillor Glen Harrison (in the Chair),
Councillors Bernadette Parkinson (Vice Chair), Mohammad Ayub,
Loraine Cox, Kath Pratt and Paddy Short

In Attendance: Tony Hayes – Veterans Association UK

Apologies: Abdul Khan

1 Apologies for Absence and Substitutions
Apologies for absence were submitted on behalf of Councillor Khan. Councillor Short acted as substitute representative for Councillor Khan.

2 Declarations of Interest and Dispensations
No declarations of interest or dispensations were submitted at the meeting.

3 Minutes of Last Meeting
The Minutes of the Communities and Wellbeing Overview and Scrutiny Committee held on 6th September 2017 were submitted for approval as a correct record.

Resolved - That the Minutes be received and approved as a correct record.

4 Transforming Care - NHS England
This item was adjourned to a future meeting.

5 Veterans Association UK
Tony Hayes, Chief Executive of the Veterans Association UK, gave a presentation on the service provided by the Veterans Association UK. He informed the Committee that he was a former soldier who had been diagnosed with post-traumatic stress disorder (PTSD) and referred to the numbers of former soldiers who were affected by this. He pointed out that break downs amongst those affected were common with many ending up on the street. He informed the Committee that the number of veterans affected were higher than recorded.

A video was shown of the stories of a number of local veterans.

Tony Hayes reported that they had opened two further offices in Kent and Nottinghamshire which were run by staff also affected by PTSD. He indicated that the Veterans Association
UK provided a very holistic service for former forces personnel which included support for those requiring housing and social welfare. He informed the Committee that they had to organise fund raising activities in order to continue the charitable service. He referred to his knowledge of housing law and how this had been invaluable when acting on behalf of clients. He also commented on the disputes he had had with social welfare to provide adequate adaptations for appropriate cases.

Members of the Committee requested further information on the cost of the service. Tony Hayes reported that the service relied on public donations and that they had employed a fund raising team in order to keep the service running. He pointed out that their organisation did not receive funding through the normal channel. He pointed out that they had not been successful with applications for CCG funding.

The Chair indicated that the Council had assisted the Charity in the past with funding for the market hall office. Tony Hayes reported that the Accrington Office was opened four days per week and that they ran community courses from the Library so facilities had improved. He referred to the number of veterans that the organisations had helped.

Councillor Short thanked the Veterans Association for the work they did and expressed concern that services, such as they provided, had to be delivered by a charitable organisation. He informed the Committee that the organisation had received a grant from the Peel and Barnfield Area Fund which had helped them to pay rental charges. Tony Hayes pointed out that rental charges were £1,500 per year.

Councillor Ayub referred to the Awards for All funding stream and asked if they had approached them. Tony Hayes informed the Committee that the Veterans Association UK had only had one project over a 12 month period but now required security for the mobile unit and intended to make a further application for funding. He pointed out that Hyndburn Homes had been very good in their assistance with housing. Councillor Short reported that Hyndburn Homes had been responsive to a request for a point of contact within the organisation in dealing with applications from Armed Forces personnel.

The Chair acknowledged the problems that the Veterans Association had had with accessing funding from CCG but encouraged the organisation to continue to apply. Tony Hayes reported on the number of applications that had been rejected and that this had been due to other similar organisations receiving funding instead. The Chair pointed out that the number of organisations making applications had reduced and suggested that this could result in the Veterans Association being more successful in future applications.

Tony Hayes explained that they had no links with the Royal British Legion but reported that they communicated well with local British Legion members. He reported that their facility in Burnley would be moving to a new location.

The Committee discussed ways in which the Council may be able to assist the Veterans Association UK and made a number of recommendations.

Resolved

(1) That Cabinet promotes the support available for Veterans in this Borough through its website and through social media;

(2) That Cabinet agrees to provide a letter of support for future external funding applications submitted by Veterans Association UK where that project will benefit Hyndburn residents, and that Cabinet considers
providing match funding where required on a case by case basis;

(3) That Cabinet commends the support provided by Hyndburn Homes when it comes to housing veterans, and encourages other social housing providers in Hyndburn to take a similar approach;

(4) That Cabinet considers introducing a policy whereby veterans receive appropriate prioritisation for relevant Council services, such as Disabled Facilities Grants where this can be done lawfully and in accordance with grant rules; and

(5) That Cabinet considers providing funding to enable Veterans Association UK to continue to operate out of Accrington Market Hall after July 2018.

Signed: ………………………………………………

Date: …………………………………………………

Chair of the meeting
At which the minutes were confirmed
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1. **Purpose of Report**

1.1 To provide members with an update on NHS England’s Transforming Care.

2. **Recommendations**

2.1 That the Communities and Wellbeing Overview and Scrutiny Committee considers the presentation from NHS England.

3. **Reasons for Recommendations and Background**

3.1 In 2016/17, this Committee received presentations from NHS England on 28th June 2016 and 7th February 2017. Meetings related to the “Consultation for the proposed redesign of learning disability and autistic spectrum disorder services in the North West.” The proposed redesign of services had direct implications for Mersey Care Whalley (Formally Calderstones). NHS England’s preferred option involved the removal of both medium and low secure services from the Calderstones site.

3.2 At the time, this committee opposed this option and instead supported option 2B, which involved some services (totaling 56 beds) remaining at Mersey Care Whalley. The Committee made the following resolutions:

   1. That the Committee recommends that Hyndburn Borough Council supports Option 2B as set out in the ‘Consultation for the Proposed Redesign of Learning Disability and Autistic Spectrum Disorder Services in the North West’;

   2. That the Committee’s disappointment be noted in the consultation process and the lack of reflection of the true service provided by Mersey Care Whalley in the consultation;
(3) That it be noted that there was still a requirement for low secure care at Mersey Care Whalley; and

(4) That the Chair of the Committee, with the Support from the Overview and Scrutiny Officer, provides a full response to the consultation which expresses the views and concerns of the Committee.

3.3 The committee responded to the consultation as detailed above. After analysing all responses to the consultation, the decision was made to choose option 1: To move all low and medium secure services off the Mersey Care Whalley site.

3.4 NHS England have requested to come back to the Committee to provide an update, and will be presenting to the Committee.

3.5 Links to the minutes of previous meetings are included in section 7.

4. **Alternative Options considered and Reasons for Rejection**

4.1 Not applicable

5. **Consultations**

5.1 None directly relating to this meeting.

6. **Implications**

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<thead>
<tr>
<th>Implications</th>
<th>Reason</th>
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<tbody>
<tr>
<td>Financial implications (including any future financial commitments for the Council)</td>
<td>Not applicable – none arising directly from this report.</td>
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<tr>
<td>Legal and human rights implications</td>
<td>Not applicable</td>
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<tr>
<td>Assessment of risk</td>
<td>Not applicable</td>
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<tr>
<td>Equality and diversity implications</td>
<td>Not applicable</td>
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<tr>
<td><strong>Equality and diversity implications</strong></td>
<td><strong>Not applicable</strong></td>
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<tr>
<td>A Customer First Analysis should be completed in relation to policy decisions and should be attached as an appendix to the report.</td>
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7. **Local Government (Access to Information) Act 1985: List of Background Papers**

7.1 Agenda, reports and minutes of the Communities and Wellbeing Overview and Scrutiny Committee on 28th June 2016

7.2 Agenda, reports and minutes of Council on 7th July 2016

7.3 Agenda, reports and minutes of the Communities and Wellbeing Overview and Scrutiny Committee on 7th February 2017
Contents

1. Introduction
2. Interaction throughout the consultation
3. Results of the consultation
4. Current position
The aim of the presentation is to:

- Explain the level of interaction with the public and professional bodies throughout the consultation process.
- Outline the result of the consultation and discuss some feedback from key consultees.
- Describe what the current position is.
- Offer an opportunity to ask questions and collect your views to inform the next step in the process.
2. Interaction throughout the consultation

• We had 380 key stakeholders who were regularly contacted throughout the consultation with information on updates relating to it, and also how to take part.

• We visited numerous governing authorities which included health and wellbeing boards, overview and scrutiny committees and healthwatches.

• We also visited Mersey Care Whalley several times to speak to service users across all the wards to hear the views on the consultation. We then held a series of events with staff and carers to discuss any issues or concerns they may have had.

• All views received at these meetings were documented in an activity log which was sent to the independent evaluators once the consultation had finished.
3. Results of the consultation

- We received over 600 responses to the consultation via our online survey which included the views of service users, families of service users plus staff and carers at the Whalley Site.

- We also received a number of written responses, mostly from Healthcare providers, local government authorities and advocate groups who specialise in the care of those with LD and/or autism.

- All of the responses received were sent to Participate, the individual evaluators, who analysed the responses and produced a report. The leads of the consultation then made their own recommendations based on that report which then went before a panel of NHS England national directors.

- The panel of directors then made the decision and chose option 1: To move all low and medium secure services off the Mersey Care Whalley site.
4. Current position

- MSU location in the North West 40 places
- LSU location in the North West 70 places
  - 15 Autism places at Alderley CWP
  - 15 Longer term at Elysium
  - 40 Female/Male places yet to be formally agreed
- Timescales for the changes
- New Clinical Model